

# Arlex Oil Corporation

## Budget Customer Outline

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The first budget payment will always be due on the **twenty fifth of September** each year.  
Here, for your review, are the guidelines of the budget plan.

- ❑ **All Budget Payments are an estimate based on your oil usage from the prior heating season\* and the current cost of home heating fuel. Any change in the cost of oil, weather, or your usage pattern during the heating season may cause a change in your estimated payment.**
- ❑ **Payments are due by the 25<sup>th</sup> day of each month.**
- ❑ **The Budget is an 11 (eleven) month budget. Payments are due starting in September with the last budget payment due in July. The term of the Budget decreases if started after September.**
- ❑ **Payments are due each month even when there is a credit balance. Please remember that you are paying one consistent payment each month. In the early part of the year you will have a credit balance, as the winter progresses this will disappear.**
- ❑ **Any balances owed after the July payment, are due in August before the start of the new budget year. Any balances owed after the end of August, will appear as a Non Budget item on your new budget statement.**
- ❑ **Any credit balances that remain after the July payment may be reviewed at the customer's request for a refund to be issued. Any credit balances that remain through the end of August will be used towards your upcoming budget payments in the following season.**
- ❑ **As a budget customer no finance charges accrue on the outstanding balance.**
- ❑ **Failure to keep the budget current could lead to a delay in deliveries and/or services rendered.**
- ❑ **All charges outside of heating oil are not calculated in the budget payment (i.e. service calls, service related expenses, policies, or program charges). These costs will appear as Non Budget items on your budget statement.**
- ❑ **Failure to make the listed budget payment for 2 consecutive months will result in being removed from the budget plan and the existing balance becoming fully due and payable. All future deliveries would have to be paid within 30 days of the delivery or service rendered.**

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Should you have any questions, please do not hesitate to contact the office by phone at 781-862-3400.

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\* New customer oil usage is based upon a rough estimate of 800-1000 gallons depending on usage type or date of signing.